

## MDwise HIP, PE HIP, and HCC Claims Reprocessing

Dear MDwise Provider,

MDwise thanks you for your participation in the Healthy Indiana Plan & Hoosier Care Connect.

Effective immediately, MDwise will reprocess claims for Healthy Indiana Plan (HIP), Presumptive Eligibility (PE) HIP, and Hoosier Care Connect that were denied or rejected for reasons of eligibility or authorizations for dates of service (DOS) from February 1, 2015 through October 1, 2015. All resubmission of rejected claims must be complete by December 31, 2015. MDwise will waive timely filing deadlines for these claims. If your claims were affected, please follow the procedures below:

### **HIP, PE HIP, & HCC claims that were denied will be automatically reprocessed**

Denied claims are those which were adjudicated in the MDwise claims system but were denied for eligibility or no authorization. If a Provider received an Explanation of Benefits (EOB) or Electronic Remittance Advice (ERA) for these claims they are denied claims. Since these denied claims are already in our MDwise claims adjudication system, we will automatically reprocess these claims and there is **no action necessary** from the provider. Providers should begin seeing the reprocessed claims on their EOBs or ERAs within the next week. IHCP covered benefit rules will apply when reprocessing.

### **HIP, PE HIP, & HCC claims that were rejected may be resubmitted for reprocessing**

Rejected claims are those filed electronically but returned to the Provider as an electronic claim error. Since they were returned to the Provider, the claim never made it into the MDwise claims adjudication system. These claims will not show up on any Explanation of Benefits (EOB) or Electronic Remittance Advice (ERA). Since these claims are not in the MDwise claims adjudication system, **providers are asked to resubmit these claims for reimbursement consideration**. IHCP covered benefits rules will still apply.

If you have questions, please don't hesitate to contact our provider services representatives at 317-822-7300, ext. 5800, or toll free 855-379-8894, or via email at [provider.relations@mdwise.org](mailto:provider.relations@mdwise.org).

Sincerely,

Marc Baker  
Director of Provider Relations  
MDwise

