

Quick Contact Guide

effective 1-1-17

Medical and Behavioral Health Claims

1-855-417-5615

MDwise Marketplace Claims Address

P.O. Box 331428
Corpus Christi, TX 78463-1428

MDwise Marketplace Electronic Claims

Change Health/ Emdeon / WebMD Payer ID: 45627

For Claims with dates of service prior to 1/1/17:

MDwise Excel Network
P.O. Box 830120
Birmingham, AL 35283-0120

WebMD/Emdeon
Institutional Payer ID: 12k81
Professional Payer ID: SX172
McKesson/ Relay Health
Institutional Payer ID: 4976
Professional Payer ID: 4481

Claims Disputes, Grievances and Appeals

1-855-417-5615

MDwise Marketplace
P.O. Box 441099
Indianapolis, IN 46244-1099

Provider Services

317-822-7300 ext 5800
Fax: 317-822-7535

MDwise Marketplace Provider Services
1200 Madison Avenue, Suite 400
Indianapolis, IN 46225

Provider Services: Behavioral Health Contracting and Credentialing

317-822-7300 ext 5800
Fax: 317-822-7535

MDwise Marketplace
1200 Madison Avenue, Suite 400
Indianapolis, IN 46225

Fraud and Abuse

1-855-417-5615

Customer Service

1-855-417-5615
Fax: 1-855-269-1843

MDwise Marketplace Customer Service
P.O. Box 441099
Indianapolis, IN 46244-1099

MedImpact Pharmacy Services Pharmacy: 844-336-2684

Pharmacy Claim Billing

RxBIN: 003585
RxPCN: ASPRODI
RxGRP: MDW

Preferred Drug List

MDwise.org/pharmacy

Prior Authorization

Pharmacy PA Fax Line: 858-790-7100

PPS (Postal Prescription Services)

Phone: 1-800-552-6694
Fax: 1-800-723-9023
Website: www.ppsrx.com

Vision Services

VSP Member Customer Service Line: 1-855-868-4561
vsp.com

MDwise and VSP provide vision coverage for children on all plans but only on selected plans for adults. Marketplace vision claims inquiries are handled by VSP.

(see next page for delivery system information)

MDwise Marketplace Delivery Systems

MDwise Connect

Claims Inquiries

1-855-417-5615

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Medical Management and Prior Authorization

866-309-8751 or 317-963-9710

Fax: 866-309-8741 or 317-962-6219

Provider Relations

317-822-7300 ext. 5800

Fax: 317-822-7535

MDwise Select Health Network

Claims Inquiries

1-855-417-5615

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P.O. Box 331428

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Medical Management and Prior Authorization

1-855-326-2239

Fax: 1-855-326-9657

Provider Relations

574-283-5925 and 574-283-5926

Fax: 574-283-5950

Updated May 2017

MDwise.org/providers

MDwise Marketplace, Inc. is a Qualified Health Plan issuer in the Health Insurance Marketplace