

# Health Needs Screenings (HNS)

*By collaborating, we can improve health outcomes for your patients, our members. This MDwise tip sheet provides best practices and tips that can identify opportunities to improve patient care.*

## Health Needs Screening

MDwise wants to ensure we support your patient's health needs. Upon new membership with MDwise, members are asked to immediately complete a health needs screening (HNS) to establish any current barriers they may face. The HNS is a short questionnaire that focuses on current health conditions, special health needs and any social determinants of health (SDOH).

MDwise Health Services can be a valuable ally and resource for your clinical team! Once the care management team learns about any medical conditions or social barriers, they give recommendations for care and community resources and encourage medication adherence. We also help educate members about the benefits available to them through their MDwise plans.



**Please remind new members of the importance of completing the HNS within their first 90 days with MDwise.**

## Health Needs Screening Incentive

Did you know that new MDwise members can receive a gift card for completing the 5–10-minute health survey? New members who complete a health survey within their first **90 days** will receive a **\$30 Visa gift card**. If multiple people in the household are new members, a survey can be completed for each family member; for example, a family of four (4) could earn \$120 in Visa gift cards!



## Frequently Asked Questions

### How long does it take to complete the survey?

- The survey takes five (5) minutes to complete online and about ten (10) minutes on the phone.


### How much time do members have to complete the survey?

- We ask that new members complete the survey within their first 90 days with MDwise to be eligible for the \$30 incentive. New members can still complete the survey after the 90 days have passed; however, they will not receive the gift card.

### When will a member receive their gift card?

- The Visa gift card is mailed within five (5) business days.

 For more information, please visit the MDwise website: [Health Needs Screening | MDwise](#)

 Or contact us by phone: (877) 822-7193