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The Best Care. Because We Care

NOTICE TO PROVIDERS

To: All Indiana Medicaid Behavioral Health Providers
From: Katherine A. Wentworth, MDwise Chief Operating Officer
Date: May 8, 2009
Re: CompCare – second update

MDwise previously communicated with you that CompCare is failing to pay provider claims under its Hoosier Healthwise and Healthy Indiana Plan contracts so we filed a lawsuit against CompCare. MDwise continues to vigorously pursue this litigation to seek a judicial resolution as quickly as possible.

MDwise also committed to you that we would develop an alternative claims payment process to pay eligible, unpaid provider claims as quickly as possible, even though the contractual obligation to pay those claims lies with CompCare. We are pleased to report that much progress has been made on the alternate payment plan. We anticipate that we will be ready to accept resubmitted claims per this new process within the next several weeks, with payments beginning to be delivered to providers in mid-June. Appropriate interest will be paid on all claims, since this timeframe is well in excess of the original submission timeframe you would have expected if CompCare had paid the claims.

In the meantime, please begin gathering your eligible, unpaid CompCare claims from 2008. In recognition of the fact that CompCare appears to have ceased payment of claims sometime in February 2009, MDwise will accept eligible claims for resubmission with dates of service from 02/01/2008 forward. Eligible claims will be accepted from this time period regardless of whether providers were contracted (“in network”) with CompCare, or if providers were not contracted (“out-of-network” or “self-referral”) with CompCare.

All other regular Indiana Medicaid payment rules will continue to apply, such as member eligibility on the date of service, coverage limits, prior authorization requirements, etc. Per our State mandated oversight responsibilities, MDwise will conduct random, periodic audits on all CompCare related claims. Please remember to keep all claims information and back-up documentation for audit purposes. MDwise will provide the mailing address and specific instructions within the next two weeks.

MDwise greatly values our partnership with you in caring for our Medicaid members, and we thank you for your patience as we work through this difficult situation.

** NOTE: This is the second notice from MDwise to providers regarding Comprehensive Behavioral Health Care, Inc. (“CompCare”). For a copy of the first notice, please visit the behavioral health page on our website at <http://www.mdwise.org/providers/behavioralhealth/>. We will also post future updates regarding this issue on this site.*