

Discrimination is Against the Law

MDwise Marketplace complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. MDwise Marketplace does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

MDwise Marketplace:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters.
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified Interpreters.
 - Information written in other languages

If you need these services, contact **1-855-417-5615**. For TTY/TDD contact **1-800-743-3333**.

If you believe that MDwise Marketplace has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

MDwise Marketplace
1200 Madison Ave, Ste 400
Indianapolis, IN 46225

Fax: **1-855-269-1843**
Phone: **1-855-417-5615**
Email: compliance@mdwise.org

You can file grievance in person or by mail, fax, or email. If you need help filing a grievance, please contact Member Services.

1-855-417-5615

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019
800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.