

INFORMATION YOU NEED TO KNOW ABOUT CORONAVIRUS (also referred to as COVID-19)

What is the coronavirus?

Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. Patients with COVID-19 have experienced mild to severe respiratory illness, including fever, cough and shortness of breath.

What is happening with COVID-19 in my area? Where can I get more information?

The latest information on COVID-19 is posted at the Indiana State Department of Health website, www.in.gov/isdh.

I think I may have contracted coronavirus, what should I do?

Call MDwise customer service at **1-800-356-1204** and choose the option for NURSEon-call. They can tell you what to do based on your symptoms. You may also call your local health department or the Indiana State Department of Health.

Can I get the COVID-19 test covered?

MDwise does cover the COVID-19 test as needed without a copay. We can transfer you to our nurse line. A healthcare professional can tell you what to do based on your symptoms.

Does MDwise cover personal protective gear and hand sanitizer?

We do not cover masks and hand sanitizer. The best defense against Flu and COVID-19 is to practice every day healthy actions. Wash your hands with soap and water often for at least 20 seconds. Regularly clean commonly touched surfaces.

What is MDwise doing about COVID-19?

MDwise is working directly with the state to be sure we know the latest protocols.

Is there a number I can call to get more information about the Coronavirus?

Yes, the Indiana State Department of Health has a 24-hour call center. The number is **317-233-7125**. We would be happy to transfer you.

I have some questions about the Coronavirus. Is there someone I can email?

Yes, you may email questions to epiresource@isdh.in.gov.

Where can I learn more about the Coronavirus and how to protect my family?

The centers for disease control (CDC) and the Indiana State Department of Health have information on their websites.

How can I receive updates about the Coronavirus in Indiana?

You may sign up for the Indiana Health Alert Network to receive updates. Visit <https://www.in.gov/isdh/25862.htm> to sign up for alerts.

More information may be found at the Indiana State Department of Health (ISDH) website:

<https://on.in.gov/COVID19> and the CDC website at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>