Checking Claims Status Online

For CMCS Administered Delivery Systems

www.cmcs-indy.com

Providers and billing entities can now check claims status online for MDwise St. Catherine, MDwise St. Margret Mercy, MDwise St. Anthony and MDwise St. Vincent members at www.cmcs-indy.com. This website can be used to check if a claim was received and what the payment decision was for the claim. Follow the instructions below to register.

1. Click on the ‘eServices’ Icon at the top right hand corner of the CMCS home page
2. Choose the option for ‘Provider’
3. Select the option for ‘Register New User’ if this is your first time using this website
4. Fill in all registration information. IMPORTANT *Take note that your user ID and the provider’s Tax Identification Number (TIN) are linked...if you check claims for multiple TIN’s, choose the option to link your user ID to multiple TIN’s. Make sure to note on that e-mail link what your user ID is and what TIN’s should be added to your information. *You will only be allowed to link one user ID per e-mail account.
5. You will have the ability to check claims status and request EOB for claims that are registered with the provider’s TIN linked to your user account

All providing offices are encouraged to be registered users. There are several ways you can research the claim information you are looking for. The ‘EOB Search’ tab will allow you to search by the following options:

- Provider and Date of Service (DOS)
- Provider and Paid Date
- Tax Identification Number (TIN) and Date of Service (DOS)
- Tax Identification Number (TIN) and Paid Date
- Check Number

These functions will allow you to view the date received, total amount, status, paid date, provider name, check number and amount. You will also have the ability to print a copy of the claim EOB. Claims inquiries and questions can also be directed to the Customer Service numbers below:

MDwise St. Catherine- (866) 427-3197
MDwise St. Margaret Mercy/St. Anthony- (866)427-3197
MDwise St. Vincent- (317) 569-2029