



## 2017 Pay for Outcomes Program for Behavioral Health Providers

The State of Indiana, through the Family and Social Services Administration (FSSA), contracts with health plans to provide health care services to Hoosier Healthwise and Healthy Indiana Plan (HIP) enrollees in Indiana. As a reward for providing care that meets the standards of high quality preventive care, FSSA offers Pay for Outcomes (P4O) opportunities for the health plans. On an annual basis, FSSA establishes benchmarks for a set of quality measures defined in the health plan contract and offers additional payment when the health plans meet established goals. These selected measures are typically nationally recognized HEDIS measures developed by NCQA for use in health plan accreditation.

MDwise has created a quality program to support providers and promote preventive care services for our MDwise members. Performance of network providers is tracked through claims received for services provided. The overall performance of MDwise as a plan is evaluated and determined by FSSA, and is based on the collective performance of our individual providers.

We value the behavioral health providers who promote and provide quality preventive care for their MDwise members. When Pay for Performance dollars are earned by the MDwise health plan overall, those funds are in turn used to reward providers who assisted in reaching the established quality goals.

### How does it work?

MDwise is committed to providing performance bonuses to providers. The amount of bonus a provider group can earn will be based on the overall MDwise health plan "P4O" performance.

To determine potential pay for outcomes or bonuses to providers, MDwise will review compliance rates for the patients of behavioral health providers where the member obtains care. It will be based on the performance measure: **Follow-Up After Hospitalization for Mental Illness within 7-days** or the FUH measure. Ensuring MDwise members get and keep an outpatient follow-up appointment within 7-days of a mental health hospitalization discharge is a priority. The review period includes dates of service January 1, 2017 through December 31, 2017.

**Behavioral health inpatient providers:** MDwise will evaluate performance rates for all inpatient facilities.

Behavioral Health Inpatient Providers	
MDwise members in denominator	Payout
> 100 discharges	Top 2 performing facilities
> 50 but < 100 discharges	Top 2 performing facilities
< 50 discharges	Top 1 performing facilities
Most improved rate from previous year	1 facility

**Behavioral health outpatient providers:** MDwise will evaluate performance rates for all outpatient providers. MDwise will measure provider group performance on the FUH, 7-day performance measure. The number of eligible members in each provider group that are successful in obtaining a follow-up appointment with 7-days, will determine the per member amount awarded.

*(over, please)*

## Below is an **EXAMPLE** of how this might work for your outpatient practice\*:

In this scenario, the provider group has MDwise Hoosier Healthwise and Healthy Indiana Plan (HIP) patients.

FSSA 100% Payout Level	Measure	Provider Group Rate for 2017	Payout Level 2	Payout Level 1	Payout Per Member Level 2	Payout Per Member Level 1	Members Meeting Measure	Total 2017 Payout
64.23%	FUH	65.4%	60%	50%	\$25	\$10	25	\$625

The provider group will receive a total of \$625 in the performance bonus measure based on the quality of care provided to their members in 2017.

*\* Payout amounts are examples only!*

## Questions?

If you have additional questions about this program, please contact your MDwise provider relations representative. If you are not certain who your representative is, you can find contact information in our quick contact guide at [MDwise.org/quickcontact](http://MDwise.org/quickcontact) or call MDwise customer service at **1-800-356-1204** or **317-630-2831** in the Indianapolis area. Please be aware that this program is not a part of a contract or contract amendment. MDwise reserves the right to change the program parameters, indicators or targets when necessary. This will only be done if the contract terms between MDwise and FSSA change and dictate the need to alter the program.

**Note:** Providers must be contracted with MDwise at the time the bonus is paid. Bonuses are generally paid in the latter part of the calendar year, following the year services were rendered.