MDwise Product Information

Hoosier Healthwise

- Packages A & C, PE
- Children under age of 19 and Pregnant Women
- 158-250% of the Federal Poverty Level (FPL)
- Hoosier Healthwise Helpline: 1-800-889-9949

Healthy Indiana Plan

- Packages: HIP Basic, HIP Plus, HIP State Plan (Basic/Plus)
- Adults ages 19-64
- Parents of CHIP children
- 0-133% Federal Poverty Level (FPL)
- HIP Helpline: 1-877-GET-HIP-9

General Information

Customer Service/Transportation

1-800-356-1204
317-630-2831
Fax: 1-877-822-7190 or 317-829-5530

Prior Authorization

MDwise Excel Hoosier Healthwise
MDwise Excel Healthy Indiana Plan

888-961-3100
Fax: 888-465-5581
Inpatient Fax: 866-613-1631
Outpatient Fax: 866-613-1642

Provider Relations Services: Medical Services

1-833-654-9192
317-822-7300 ext. 5800
Fax: 317-822-7310

MDwise Provider Relations
2955 N. Meridian Street, Suite 201
Indianapolis, IN 46208

Behavioral Health Contracting and Credentialing

1-800-356-1204
317-822-7300 ext. 5800

MDwise Behavioral Health Enrollment
2955 N. Meridian Street, Suite 201
Indianapolis, IN 46208

Right Choices Program

1-800-356-1204 or 317-630-2831
Fax: 317-822-7500

Fraud & Abuse

1-800-356-1204 or 317-822-7400

Claim Disputes & Appeals (Includes Behavioral Health and Family Planning)

MDwise Excel Network
Email to CDticket@mdwise.org (preferred)

OR mail to: MDwise, Inc.
P.O. Box 441423
Indianapolis, IN 46225
ATTN: Claim Dispute Team

MDwise Claims Contact Information

Claims Inquiries
1-833-654-9192

Medical Management & Prior Authorization
1-888-961-3100
Fax: 888-465-5581

Provider Relations
317-822-7300 ext. 5800
2019 MDwise
Hoosier Healthwise & HIP
Contact Information

MDwise.org/providers

MDwise Claims Contact Information

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<tr>
<th>MDwise Hoosier Healthwise Customer Service</th>
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<td>P.O. Box 441423</td>
<td>Indianapolis, IN 46244-1423</td>
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<th>MDwise Healthy Indiana Plan Customer Service</th>
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<td>P.O. Box 4423</td>
<td>Indianapolis, IN 46244-0236</td>
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Provider Customer Service Unit: 1-833-654-9192

MDwise Enrollment Broker

Maximus
1-877-GET-HIP-9 or 1-877-438-4479

EDI Payer Information:

Hoosier Healthwise Payer ID: 3519M
Healthy Indiana Plan Payer ID: 3135M

MDwise Hoosier Healthwise and Healthy Indiana Plan Claims Submission Information

EDI Payer Information:

Hoosier Healthwise Payer ID: 3519M
Healthy Indiana Plan Payer ID: 3135M

EDPayer Information:

Hoosier Healthwise Payer ID: 3519M
Healthy Indiana Plan Payer ID: 3135M

MDwise Hoosier Healthwise and Healthy Indiana Plan Dental Claims

Claims should be sent to:
DentaQuest of IN-Claims
PO Box 2906
Milwaukee, WI 53201

Electronic Claims should be sent to:
www.dentaquest.com
Via Clearinghouse - Payer ID CX014

MDwise Hoosier Healthwise and Healthy Indiana Plan Pharmacy Claims

Pharmacy Help Desk: 1-844-336-2677
Prior Authorization: 1-800-788-2949
Pharmacy Appeals: Fax: 858-790-7100
Pharmacy Information: Fax: 844-759-8548
Preferred Drug List: RxBIN: 003585

Pharmacy Information: PCN: ASPROD1
Pharmacy Information: RxGRP: MDW

Preferred Drug List: MDwise.org/for-providers/pharmacy-resources