

Pharmacy Prior Authorization Quick Reference Guide for Hoosier Healthwise and Healthy Indiana Plan

MDwise Hoosier Healthwise (HHW) and Healthy Indiana Plan (HIP) programs have a robust preferred drug list and formularies available for our members. Please be aware that some prescription drugs on the MDwise formularies do require prior authorization. This guide will take you through the process for pharmacy prior authorizations and appealing authorization decisions.

Most of the MDwise HHW and HIP drug benefit is processed by MedImpact. However some specialty drugs and biologicals are processed through our medical benefit.

The MDwise formulary for Hoosier Healthwise and HIP can be found at the links below. The MDwise formulary clearly labels each drug with its preferred status and whether or not it requires step therapy, prior authorization or if only a limited quantity will be covered.

[Formulary for Hoosier Healthwise](#)

[Formulary for HIP](#)

Detailed prior authorization timelines can be found in the MDwise provider manual at [MDwise.org/providermanual](https://www.mdwise.org/providermanual).

Drugs Processed through the MDwise HHW or HIP Pharmaceutical Benefit

Authorization requests for the majority of pharmaceuticals are processed by MedImpact, the MDwise pharmacy benefit manager.

Providers may call 1-800-788-2949 to obtain prior authorization for a medication. Faxed prior authorizations should use the pharmacy prior authorization forms found at [MDwise.org/forms](https://www.mdwise.org/forms).

Members can be directed to 1-800-356-1204 for answers to their questions about prescription drug coverage.

Drugs Processed through the MDwise HHW and HIP Medical Benefit

The following specialty drugs are processed through our MDwise HHW and HIP medical benefit.

- Injectables provided at medical provider location (e.g. physician, outpatient hospital, inpatient hospital, etc.).
- Chemotherapy for the treatment of a disease by chemical or biological antineoplastic agents, including the cost of such agents.
- Hemophilia clotting factor.
- Medically necessary home IV therapy including, but is not limited to injections (intra-muscular, subcutaneous, continuous subcutaneous), Total Parenteral Nutrition (TPN), enteral nutrition therapy, antibiotic therapy, pain management and chemotherapy.

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Authorization requests for pharmaceuticals processed through the MDwise HIP or HHW medical benefit must be submitted on the MDwise prior authorization form, which can be found online at [MDwise.org/forms](https://www.mdwise.org/forms). Please make certain to send the prior authorization form to the appropriate member delivery system. The delivery system's prior authorization fax number is located on the top of the prior authorization form.

Appealing Prescription Drug Authorizations

Members and providers have the right to request an internal appeal of an adverse authorization determination. Internal appeals must be filed with MDwise within **33** calendar days of the adverse determination. MDwise will complete the review and send you a letter of the decision within **25** business days.

Standard or non-expedited appeals can be requested by:

- Fax to MDwise Pharmacy Appeals at 1-844-759-8548
- Email to MDwise Pharmacy Appeals at pharmacyappeals@mdwise.org
- Telephone to MDwise customer service at 1-800-356-1204
- U.S. mail to MDwise Pharmacy Appeals at P.O. Box 441423, Indianapolis, IN 46244-1423

An expedited internal appeal can be requested by sending a fax to MDwise Pharmacy Appeals at 1-844-759-8548, by sending an email to pharmacyappeals@mdwise.org, or calling MDwise customer service at 1-800-356-1204. Expedited appeals will be resolved within **48** hours or less.

If the original decision is upheld on appeal, the provider and member have the right to request an external review by either an Independent Review Organization (IRO) or in a State Fair Hearing.

If an IRO review is requested, it must be received within **30 calendar days of the original uphold decision for HHW and HIP**. A non-expedited external review will be resolved no later than **15 business days after receiving the request**. **Expedited external reviews will be resolved within 72 hours.**

A request for State Fair Hearing must be submitted **within 33 days** of the MDwise appeal decision for HHW and HIP. The Indiana Family and Social Services Administration (FSSA) handles the request for a State Fair Hearing. You can write to them to request a State Fair Hearing at:

Office of Hearing and Appeals
402 West Washington - Room W392
Indianapolis, IN 46204

More information on appeals can be found in the MDwise Provider Manual at [MDwise.org/providers](https://www.mdwise.org/providers). Members can be directed to MDwise customer service at 1-800-356-1204 for additional directions and assistance regarding their appeal rights.