MDwise IU Health Hoosier Healthwise
All members will have an ID card. The Hoosier Healthwise ID card is the standard, state issued card as seen below.

Eligibility and Benefits Verification:
Claims Inquiry:
Phone: (317)630-2831 or (800)356-1204
http://www.mdwise.org and go to myMDwise login

IHCP Website
Phone: (800)738-6770

Claims Submission:
MDwise IU Health
PO Box 830120
Birmingham, AL 35283-0120
EDI: Medical Emdeon/WebMD
Professional Claims: SX172
Institutional Claims: 12K81

Claim Disputes and Appeals:
IU Health Plans
Phone: (317)630-2831 or (800)356-1204

or submit in writing to:
MDwise IU Health Dispute
P.O. Box 441423
Indianapolis, IN 46244-1423

Provider Directory:
MDwise Provider Manual
http://www.mdwise.org

Member Services:
Refer member questions to:
MDwise
Phone: (317)630-2831 or (800)356-1204

Medical Prior Authorization:
Services requiring authorization are listed on the reverse side. Call or fax Authorization Request form to:
IU Health Medical Management
Phone: (317)962-2378 or (866)492-5878
Fax: (317)962-6219

Authorization Request Form can be obtained by calling the number above or at http://www.mdwise.org

Rx Formulary:
Formulary and list of drugs available at www.indianapbm.com

Catamaran Clinical/Technical Help Desk
Phone: 1-(855) 577-6317

Transportation Assistance:
Members can call (800)356-1204

Mental Health/Substance Abuse:
MDwise IU Health
PO Box 830120
Birmingham, AL 35283-0120
BH Provider Relations:
(800)356-1204 or (317)630-2831
BH Prior Authorizations:
(317)962-2378 or (866)492-5878
**Provider Information Guide**

**Services Requiring Prior Authorization**

<table>
<thead>
<tr>
<th>Services</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Services Provided by Non-Contracted Providers or Vendors</td>
<td></td>
</tr>
<tr>
<td>Inpatient Admissions - Medical, Surgical, and Behavioral Health</td>
<td>EXCEPTION: Normal vaginal and C-section deliveries for in-network providers do not require authorization</td>
</tr>
<tr>
<td>Oral/Enteral feedings or supplements</td>
<td></td>
</tr>
</tbody>
</table>
| Behavioral Health/Substance Abuse | Effective 2/1/14, MDwise will no longer require Prior Authorization for Outpatient Behavioral Health Services for Hoosier Healthwise and Healthy Indiana Plan:  
Individual Therapy: 90832, 90834, 90837  
Family Therapy: 90846, 90847, 90849  
Group Therapy: 90853  
Psychological Testing, Intensive Outpatient Therapy, Partial Hospitalization, ECT, TMS, Vagus Nerve Stimulation, and Inpatient services will still require Prior Authorization. Out of Network providers are required to obtain Prior Authorization for all services. |
| Skilled Nursing Facility Services |  |
| Transportation Services in excess of 20 one-way trips per calendar year |  |
| Air Ambulance | HCPCS Codes A0430 – A0431 |
| Arterial Venous Surgery | CPT Codes 37700 – 37790 |
| Cosmetic, Reconstructive, or Plastic Surgery Procedures | CPT Codes 15876 – 15887, 15889  
CPT Codes 15876 – 19355  
CPT Codes 19357, 19361, 19364, 19366 |
| Durable Medical Equipment (DME) | Any DME / items with charges in excess of $500  
HCPC Codes E0140 – E8002 (if covered) if allowed amount for purchase or monthly rental amount exceeds $500  
Diabetic Deluxe Shoe HCPCS Code A5508  
Glucose Sensors HCPCS Codes A9276 – A9278  
Wheelchair – Manual HCPCS Codes K0003 – K0014  
Wheelchair – Power HCPCS Codes K0800 – K0899 |
| Facial Surgery/TMJ | CPT Codes 21010 – 21299 |
| Gastric Procedures | CPT Codes 43644 – 43882 |
| Genetic Testing | HCPC Codes S3860 – S3861 |
| Nasal Surgery | CPT Codes 30400 – 30520 |
| OB Procedures | CPT Codes 59840 – 59866 |
| Penis Reconstruction | CPT Codes 54300 – 54450 |

MDwise IU Health Medical Management Business Hours: Mon-Fri 8:30a-4:30p  
Phone: (317)962-2378 or (866)492-5878  
Fax: (317)962-6219