

Provider Prior Authorization Guide

In order to provide the most prompt response times to providers, **all prior authorization requests must be faxed to MDwise** using the IHCP [Universal Prior Authorization Form](#) for the following Medicaid programs:

MDwise Hoosier Healthwise:

Fax: See the [Quick Contact Guide](#) and fax to Delivery System in which the member is assigned.

MDwise Healthy Indiana Plan (HIP):

Fax: See the [Quick Contact Guide](#) and fax to Delivery System in which the member is assigned.

Turn-around time for Prior Authorizations:

3 business days for pre-service urgent*

7 business days for pre-service non-urgent

*An urgent prior authorization request means services that are unexpected and life threatening.

Listing of services that require prior authorization: Please refer to MDwise.org and click on “For Providers,” then “Forms” and then “Prior Authorization” for listings by program and delivery system.

Inquiries: Please check to ensure your prior authorization request was faxed to the correct fax number for the program and delivery system in which the member is assigned. Also, check to see if you received a confirmation on your end.