

6/10/19

Dear Provider,

MDwise sent a list of claims to the state for encounter/shadow claim payments. The state returned part of this list stating that the provider either was not enrolled with the TIN, Group NPI, LPI billed, or was not actively enrolled under the TIN, NPI, LPI combo on the date of service. The state reviewed these claims and determined that based on how the claim was billed, this payment was made in error. Please verify with the state that your billing information submitted on the claim is correct.

If you are active and correctly enrolled with IHCP and feel you filed your claim correctly, you should file a **dispute** within 60 days of the date of the letter, with a copy of the recoupment letter and a copy of your originally submitted claim. You must include **all** documents. Each dispute must include only one claim. Spreadsheets will not be accepted. Disputed can be emailed to cdticket@mdwise.org or mailed to the following address:

MDwise, Inc.
P.O. Box 441423
Indianapolis, IN 46244-1423
Attn: MDwise Dispute Team

If you have found that the information on your claim was submitted incorrectly, you must submit a **corrected claim** within 90 days of the date of the letter. The corrected claim must include a copy of your recoupment letter. For this issue, all corrected claims must be mailed to:

MDwise/McLaren Health Plans
P.O. Box 1575
Flint, MI 48501

Anything received outside of the adjustment timeframe will not be processed and will result in the recoupment stated in your letter. Any dispute or corrected claim that does not contain all the required documents will be upheld.

Thank you,

MDwise Provider Relations