

EXCITING ANNOUNCEMENT!

McLaren Health Plan to offer Medicare Plans in 2022!

McLaren Health Plan (McLaren) has been approved by the Centers for Medicare Services (CMS) to offer the Medicare Advantage Prescription Drug Plan (MAPD) and Dual Eligible Special Needs Plan (D-SNP) for calendar year 2022. Eligible members will be able to view and select the benefit plans offered by McLaren during the open enrollment period from Oct.15 – Dec. 7, 2021.

What does this mean to you and your office?

- ✓ Medicare contract: Most McLaren network providers are contracted for the Medicare line of business, so no action is needed. If you do not have a McLaren Medicare contract, please contact your Provider Relations representative to add this line of business to your contract
- ✓ Accepting Medicare patients: Contracted providers will be included in the McLaren Medicare Provider Directory as open to accepting new Medicare patients
- ✓ McLaren will offer four Medicare Plans for 2022:
 - McLaren Medicare Inspire (\$0 premium HMO)
 - McLaren Medicare Inspire Plus (HMO)
 - McLaren Medicare Inspire Flex (HMO-POS)
 - McLaren Medicare Inspire Duals (DSNP)
- ✓ McLaren Medicare claim submission:
 - McLaren Medicare electronic claims submission Payer ID: 3833R
 - All claims, including coordination of billing claims, should be submitted electronically. If you do submit paper claims, please mail them to:
McLaren Health Plan
P.O. Box 1511
Flint, MI 48501
- ✓ Reimbursement for McLaren Medicare claims is based on the Original Medicare Fee schedule
- ✓ Covered services and exclusions for McLaren Medicare members are listed in the Evidence of Coverage (EOC) available at McLarenHealthPlan.org/Medicare on Oct. 15, 2021.
- ✓ McLaren is compiling a Medicare Tool Kit for provider offices to communicate key information, available in the McLaren Provider Manual and on our website at McLarenHealthPlan.org:
 - Sample ID Cards for each Medicare plan
 - Agent information to direct members
 - Plan specific information
 - Services that will require referrals

ACTION REQUIRED: Annual Provider Model of Care Training

As a requirement of a health plan offering a D-SNP plan, McLaren, in accordance with CMS guidelines and regulations has developed a Model of Care. The Model of Care describes the processes and work flows necessary to successfully manage and operate to meet the needs of the D-SNP population. The Model of Care outlines the plan's care management and coordination processes and is designed to be an important quality measurement and performance improvement tool.

As a McLaren contracted provider, you are **required** to complete annual Model of Care training. This training will be made available to the McLaren contracted provider network on the provider portal, McLaren CONNECT, by 10/1/2021. All providers will be **required** to attest to the completion of the Model of Care training. The **required** Model of Care Training Attestation form is included with this Provider Network Update and can also be found on McLaren CONNECT, the attestation form can be submitted:

- Electronically on the McLaren CONNECT
- Faxed to Provider Relations at 810-600-7979
- Emailed to Provider Relations at MHPProviderServices@mclaren.org

The Model of Care training and attestation must be completed by 12/15/2021.

If the **required** Model of Care training and attestation are not completed by 12/15/2021, the following outreach attempts will occur in succession to providers who have not completed the Model of Care training and attestation:

- **Initial Outreach:** A reminder fax or email will be sent to the office manager of providers who have not completed the Model of Care training and attestation
- **Second Outreach:** Provider Relations representatives will directly contact the office manager of providers who have not completed the Model of Care training and attestation
- **Third Outreach:** A letter from the McLaren Medical Director will be sent to the provider requesting completion of the Model of Care training and attestation form
- **Fourth Outreach:** Letter will be sent directly to the provider, stating **URGENT ACTION required** with a follow-up phone call, email, or site visit from the Provider Relations representative
- **Fifth Outreach:** A Model of Care Training warning will be present on McLaren CONNECT when the provider logs in

If the provider still has not completed the Model of Care training or does not return the Model of Care Training Attestation form, the following action will occur:

- A certified letter will be sent to the Provider indicating that the Model of Care training must be completed and the attestation form returned within 15 days of receipt of the letter or their assignment of new McLaren Medicare members will be in a suspended status until the Model of Care training is completed and the attestation form is returned



HEALTH PLAN

2021 McLaren Medicare Model of Care Training Attestation Form

Due Date: 12/15/2021

The following Provider(s) attest to completing the McLaren Medicare 2021 Model of Care Training:

Office Name:			
Office Address:			
Office Phone:			
Office Manager Name:			
Provider Name	Provider NPI	Date of Completion	Provider Signature

Return this form to McLaren, no later than 12/15/2021:

- Electronically on McLaren CONNECT
- Fax to Provider Relations at 810-600-7979
- Email to Provider Relations at MHPPProviderServices@mcclaren.org

If you have any questions, please call McLaren Health Plan Customer Service at 888-327-0671 (TTY:711)

Lead Testing Kits Recalled by the FDA

The FDA recalled lead test kits used with the popular CLIA-waived, Point of Care testing device *LeadCare II*, manufactured by Magellan. Also recalled were tests used with Magellan's laboratory-based machines, *LeadCare Plus* and *LeadCare Ultra*. The FDA has identified this as a Class I recall, the most serious type of recall. Use of these devices may cause serious injuries.

Significant concerns exist that the performance of the test may provide falsely low results and may lead to health risks in certain populations such as young children and pregnant individuals.

If you currently use a *LeadCare II* Point of Care, *LeadCare Plus* or *LeadCare Ultra* lead testing system by Magellan, check lead test stock, test logs and patient records for the following tests under the recall:

LeadCare II test kits: 2013M, 2014M, 2015M, 2016M, 2017M, 2101M, 2103M, 2105M, 2106M, and 2107M

LeadCare Plus, LeadCare Ultra test kits: 2011MU, 2104MU, and 2108MU

Manufacturing Dates: Oct. 26, 2020 to May 20, 2021

Distribution Dates: Oct. 27, 2020 to June 15, 2021

Stop using any tests found in stock with lot numbers above and check patient logs from Oct. 27 to present to re-test patients tested with the recalled kits via venous draw due to risk of a falsely low result.

Contact Magellan's *LeadCare* product support team at 1-800-275-0102 or by email at LeadCareSupport@magellandx.com if you have any questions.