

Plan Update

Notification Date: 12/29/2022

To: All Providers
From: MDwise Provider Relations
Subject: Claims Auditing Services Transition
Effective Date: February 1, 2023

Summary

We regularly review paid claims for payment accuracy and compliance with CMS regulations, policies, contractual requirements and utilization standards. In the past, we contracted with HMS for clinical chart review services. Effective 2/1/2023, MDwise will transition these services to Cotiviti.

Cotiviti is a leading solutions and analytics company that provides payment accuracy services, including reviewing inpatient claims, to more than 100 commercial, Medicaid, and Medicare health plans and maintains a database of over 1.5 million providers. You can learn more about Cotiviti at www.Cotiviti.com.

Impact

Here's how the transition will work:

- You will start receiving communication directly from Cotiviti for both medical record requests and completed reviews. Please review these letters carefully as the timeframes on the letters are specific and must be adhered to.
- Any reviews already in progress under the HMS name and all communication for those reviews will continue under the HMS name.
- For the next few months during the transition, you may have both claim reviews already in progress under the HMS name and new claim reviews from Cotiviti.
- As of 2/1/2023 you will no longer receive new requests for medical records under the HMS name, and Cotiviti will make all new requests.

If you need additional information at any time, please contact MDwise Provider Relations at 317-822-7300, option 1 or contact your dedicated Provider Relations Representative.

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