

General Notification

Notification Date: 04/18/2024

To: All Providers
From: MDwise Customer Service Team
Subject: Member ID Card Error
Effective Date: April 18, 2024

Summary

MDwise had an error in a small number of member ID cards. If you find the information on the patient's MDwise ID card is not correct, please have the member outreach to MDwise Customer Service at 1-800-356-1204 so a new ID card can be issued to the member.

Thank you and MDwise appreciates your partnership.

Impact

Member ID card information is not correct, and a new card may need to be issued.

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