

Plan Update

Notification Date: 02/25/2025

To: All Providers
From: MDwise Provider Relations
Subject: Provider Portal Enhancements
Effective Date: Quarter I, 2025

Summary

Provider Portal enhancements coming soon! MDwise has heard from you, and we are excited to announce an improved Provider Portal.

Key Features include:

- View member eligibility information, including PMP assignment
- View member claims information
- PMPs can view and export member rosters
- Request Quality Reports
- Submit requests for prior authorizations
- Submit claim adjustment requests and disputes online
- Submit requests for care management and disease management
- Direct links to important resources
- Integration with MProvider Connect provider enrollment tool

Impact

- Any current myMDwise Provider Portal user accounts will be deactivated.
- Existing MProvider Connect users will use their existing MProvider Connect credentials to access the new Provider Portal; however, they will be forced to revalidate their group information for security purposes.
- All other users must register under a new account.

Action

Providers must complete the sign-up process to gain access to the portal. Users are required to create individual accounts and will need a valid Tax ID and Group Medicaid ID number (Group LPI) to register. If you have any questions or issues with creating your provider portal account, please email prregistration@mdwise.org.

DR-02-2025-I5824/HHW-HIPP0797 (2/25)