

# myMDwise Provider Portal Account Creation Guide

Login to myMDwise >

<https://portal.mclaren.org/myMDwiseProviderPortal/s/login/>

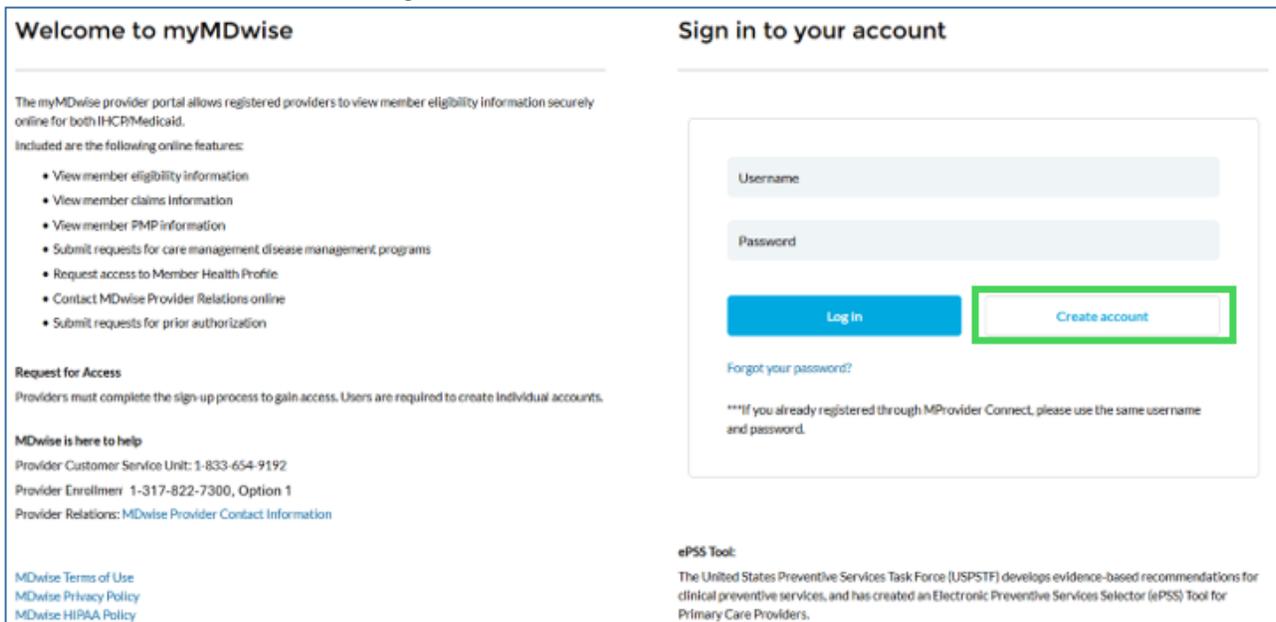
The myMDwise provider portal allows registered users to:

- View member eligibility information, including PMP assignment
- View member claims information
- PMPs can view and export member rosters
- Request Quality Reports
- Submit requests for prior authorizations
- Submit claim adjustment requests and disputes online
- Submit requests for care management and disease management
- Direct links to important resources
- Integration with MProvider Connect provider enrollment tool

## Request for Access

Providers must complete the sign-up process to gain access. Users are required to create individual accounts.

1. Click on “Create Account” to get started.



**Welcome to myMDwise**

The myMDwise provider portal allows registered providers to view member eligibility information securely online for both IHCP/Medicaid.

Included are the following online features:

- View member eligibility information
- View member claims information
- View member PMP information
- Submit requests for care management disease management programs
- Request access to Member Health Profile
- Contact MDwise Provider Relations online
- Submit requests for prior authorization

**Request for Access**

Providers must complete the sign-up process to gain access. Users are required to create individual accounts.

**MDwise is here to help**

Provider Customer Service Unit: 1-833-654-9192  
Provider Enrollment: 1-317-822-7300, Option 1  
Provider Relations: MDwise Provider Contact Information

[MDwise Terms of Use](#)  
[MDwise Privacy Policy](#)  
[MDwise HIPAA Policy](#)

**Sign in to your account**

Username

Password

Log In

Create account

Forgot your password?

\*\*\*If you already registered through MProvider Connect, please use the same username and password.

**ePSS Tool:**

The United States Preventive Services Task Force (USPSTF) develops evidence-based recommendations for clinical preventive services, and has created an Electronic Preventive Services Selector (ePSS) Tool for Primary Care Providers.

*Note: If you have already registered through MProvider Connect, please use the same username and password.*

- Complete all fields by entering your personal contact user information and then click **Next**. Fields marked with an (\*) are required. The required Provider information includes: First Name, Last Name, Title, Tax ID Number (TIN), IHCP Provider ID, Phone number and Email address.

*Note: The **IHCP Provider ID** is your group's Indiana Medicaid identification number and is tied to an enrolled service location. It was formerly referred to as a Legacy Provider ID or LPI.*

### Provider Information

Please complete all fields. Fields marked with an \* are required. Please enter your personal contact user information below.

<p>* First Name <input type="text"/></p> <p>* Last Name <input type="text"/></p> <p>* Title <input type="text"/></p> <p>Pronouns <input type="text" value="Select an Option"/></p>	<p>* TIN <input type="text"/></p> <p>* IHCP Provider ID <input type="text"/></p> <p>* Phone <input type="text"/></p> <p>* E-mail Address <input type="text"/></p>
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- The system will start a quick internal check, and once provider information has been verified, you will receive a **Submit** button. Click **Submit**.

*Note: If the TIN and IHCP Provider ID combination are incorrect, you will receive the following message:*

Unable to find a matching group with the information provided. Please email MDwise directly at [PRregistration@mdwise.org](mailto:PRregistration@mdwise.org) to add the Provider Location.

## Success!

You should receive an email to setup your credentials to finish your account set up. Your username is: \_\_\_\_\_ .mdwise

- You will receive an email from [noreply@salesforce.com](mailto:noreply@salesforce.com) on behalf of MDwise Provider Relations. (Please note this can take a few minutes.)

**From:** noreply@salesforce.com; on behalf of; MDwise Enrollment <prenrollment@mdwise.org>

Hi Provider,

Thanks for creating your myMDwise Provider Portal user. Please click [here](#) to finish your account setup.

Your username is: [your email address](#) .mdwise

First Name:

Last Name:

Pronouns:

Phone:

Title:

TIN:

IHCP Provider ID:

E-mail Address:

Or use the following URL if the link does not work:

<https://portal.mclaren.org/myMDwiseProviderPortal/s/setup->

*Note: Your **username** will include **.mdwise** after your email address.*

- Once you click the link, you will be prompted to create a password.

Password should have at least:

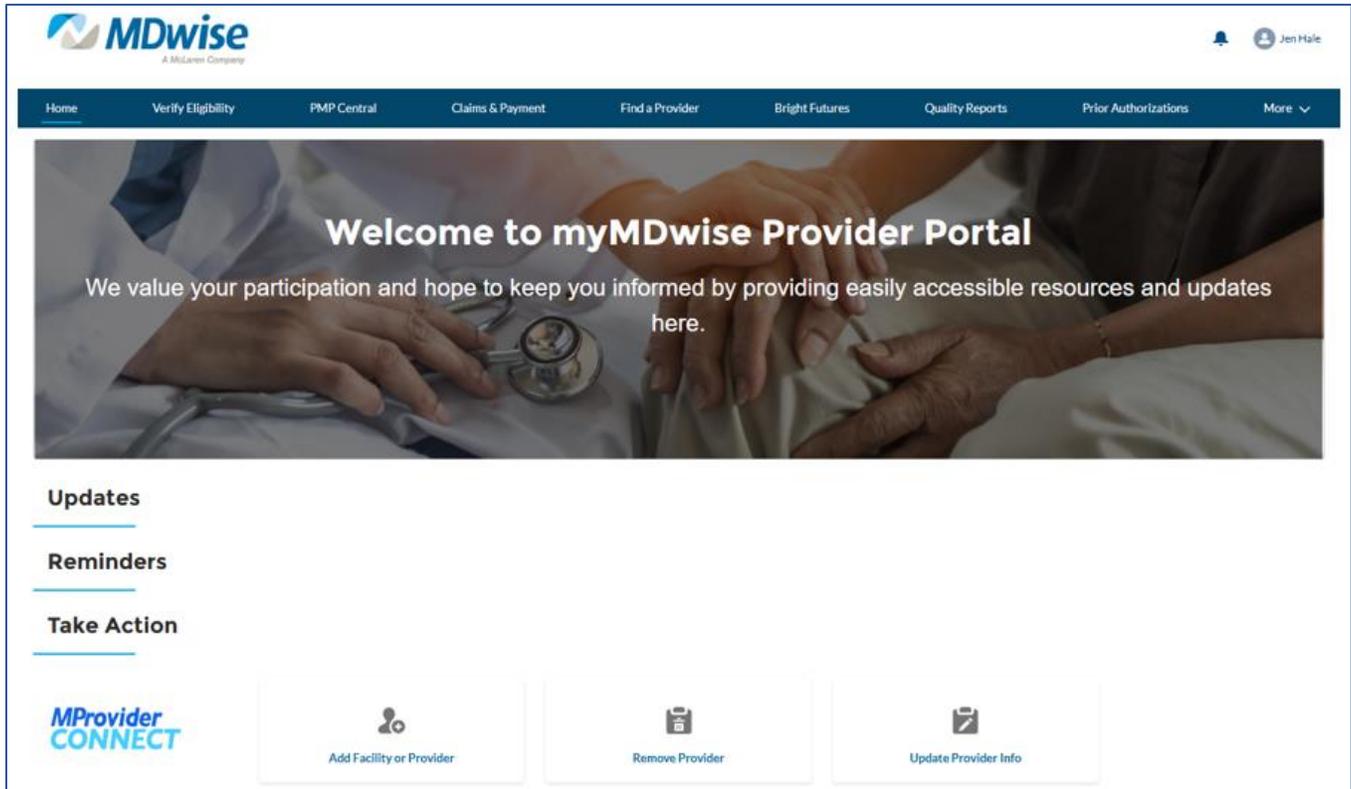
- ✔ One uppercase character
- ✔ One lowercase character
- ✔ One number
- ✔ One special character
- ✔ Minimum 8 characters

Password

Confirm Password

[Save password](#)

6. You will then be directed to the myMDwise Provider Portal Home Page at <https://portal.mclaren.org/myMDwiseProviderPortal/s/login/>.



The screenshot shows the myMDwise Provider Portal Home Page. At the top left is the MDwise logo. To the right of the logo is a user profile icon and the name "Jen Hale". Below the logo is a navigation bar with the following items: Home, Verify Eligibility, PMP Central, Claims & Payment, Find a Provider, Bright Futures, Quality Reports, Prior Authorizations, and More. The main content area features a large banner image of a doctor's hands with a stethoscope and a patient's hands. The text on the banner reads: "Welcome to myMDwise Provider Portal" and "We value your participation and hope to keep you informed by providing easily accessible resources and updates here." Below the banner are three sections: "Updates", "Reminders", and "Take Action". At the bottom left is the "MProvider CONNECT" logo. To the right of the logo are three buttons: "Add Facility or Provider", "Remove Provider", and "Update Provider Info".

7. Your full username, including **.mdwise**, will need to be used if you need to reset your password.

**PASSWORD RESET**

To reset your password, we'll need your username.  
We'll send password reset instructions to the email address associated with your account.

**Reset Password**

Cancel